MIDDLETON HALL
RETIREMENT VILLAGE

AN EMPLOYEE OWNED COMPANY

Bank Food & Beverage Assistant

We're recruiting a Bank F&B Assistant to join our friendly and professional hospitality team - responsible for providing a first class 5-star service across our Orangery café, Farm shop and Restaurant, whilst also supporting our catering and care services with all events, meetings and host duties.

About our hospitality service:

- The Orangery café provides the perfect place for a coffee and catch-up with friends and family
- Our restaurant is the perfect place to dine in style
- The stables village shop is stocked with kitchen cupboard staples, fruit and vegetables and a selection of meat and fish from local suppliers, as well as a variety of luxury items sourced from independent producers.
- We're proud to support all areas of Middleton Hall and provide a mouth-watering menu of freshly prepared home-made food
- Our teams can also provide catering for special events and celebrations

Our Food & Beverage Assistants:

- Create a warm and welcoming environment for all residents, family, friends, visitors and Co-owners
- Provide exemplary customer service, ensuring all hospitality areas are well presented throughout Middleton Hall
- Open and closing of all hospitality areas - clearing down and preparing for the next shift
- Take payment for purchases in the Orangery/shop/bar – operating the till and PDQ machine
- Prepare hot & cold drinks – including use and cleaning of a Barista Coffee Machine
- Liaise regularly with the kitchen team to ensure the menu is up to date in order to recommend daily specials
- Ensure any special requests and dietary requirements are sensitively handled and communicated to the Kitchen team clearly
- Support all care services with hosting duties as and when required, providing a food service and delivery of room service meals and grocery orders
- Support all events at Middleton Hall

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The Opportunity:

- £9.70 per hour
- Flexible shifts to suit your needs whilst working around other commitments
- Bank contract

Join us and we will:

- Support you through a comprehensive (but fun & friendly) induction programme
- Discuss and support you through many training & development opportunities
- Support Co-owner wellbeing - promoting use of our extensive facilities: spa, gym, pool, woodland walks, art studio, library, plus many more!
- Offer discounted food & drink from our on-site village shop and Orangery café
- Ensure you always have someone to talk to, either on-site or via our 24/7 EAP service

A little more info...

We're proud to recruit on values so whether you have or haven't worked in either Hospitality or the Health & Social care industry previously don't let this worry you! Our people matter – we don't just look at qualifications.

"The best thing about working at Middleton Hall is meeting the residents and having a positive impact on their lives."

"Being a Co-owner alongside working in a great team makes it a pleasure to come to work."

"No two days are the same making it different and exciting."

The Application process:

We're looking to recruit the right person now – so don't delay in applying

Please download & complete an application form and return this to us via recruitment@mhrv.co.uk

We are committed to safeguarding and promoting the welfare of our residents. We expect all co-owners and volunteers to share this commitment and an enhanced disclosure & barring service check (DBS) will be sought.

As part of our pre-employment process, you will be required to provide evidence of completed Covid-19 vaccinations or complete a medical exemption self-certification form.

At any stage of the application process – should you have any questions, don't hesitate to get in touch!