



MIDDLETON HALL
RETIREMENT VILLAGE

HOUSEKEEPING SUPERVISOR

Responsible for the development and supervision of Middleton Hall's Housekeeping/Laundry service, you will supervise a team of Co-owners - ensuring exceptional housekeeping operations and customer service is delivered to our amazing residents.

Permanent contract 35 hours per week on a rota basis with flexibility to work across a combination of shifts, incorporating weekends.

Competitive Salary

This role reports directly to the Hospitality Manager.

Who are we?

- Employee owned & multi award-winning Retirement Village set in the beautiful parkland and gardens of the Middleton Hall estate
- A group of like-minded individuals, sharing the same core values to support our residents to live their best life

What does being a Housekeeping Supervisor involve?

- Supervise & inspire our existing housekeeping team who provide an invaluable service to all of our amazing residents (both residential and independent)
- Develop and promote our housekeeping and laundry service
- Work with our sales/marketing team to prepare rooms, properties and communal areas
- Lead the design and soft furnishing of resident & communal rooms
- Researching new business opportunities

Would I be right for the role?

You will have:

- Have plenty demonstrable experience working to budgets and delivering business plans



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- Ensure excellent customer service whilst continually striving to always improve and develop
- Achieve deadlines
- Have working knowledge of Environmental Health & Health & Safety Legislation, with particular attention to Fire Safety, Infection Control, COSHH & Legionella control
- You will also be, patient, kind, caring & compassionate, possess excellent verbal and written communication skills, be enthusiastic, ambitious and ready to learn and develop even more skills and flexible/able to work in a fast paced but extremely rewarding environment

Just some of the benefits you can expect to receive ...

- Competitive Rates of Pay
- Full induction programme and many training & development opportunities
- Use of our Spa & fitness facilities
- Free Parking
- Discounted Food/Drink from our Orangery menu
- 24/7 access to our EAP service

How do I apply?

- Please download & complete an [application form](#) and return this to us via recruitment@mhrv.co.uk

Due to Covid-19 legislation our vacancies are subject to mandatory vaccination requirements, unless exempt. As part of our pre-employment checks you will be required to provide evidence of completed vaccinations or complete a medical exemption self-certification form.

We are committed to safeguarding and promoting the welfare of our residents. We expect all co-owners and volunteers to share this commitment and an enhanced disclosure & barring service check (DBS) will be sought.