



MIDDLETON HALL
RETIREMENT VILLAGE

HOST/HOSTESS

We're Recruiting – Host/Hostess required to join our team (2 x positions available)

Permanent Contract x 30 hrs per week

Working on a rotational basis – Hours and days of work will vary therefore weekends will be involved. Shifts will be anytime between 7am – 9pm.

We welcome you to come join us in our vision “to be recognised as the best retirement village in the UK”.

Who are we?

- A multi award-winning Retirement Village set in the beautiful parkland and gardens of the Middleton Hall estate.
- A group of like-minded individuals, sharing the same core values to support our residents to live their best life.

Please read on if you feel you have the relevant values, personality and skill set to join our team.

What does being a Host/Hostess involve? You will ...

- Provide a warm, welcoming service for residents and guests across all our care and dining (Restaurant & Orangery) services
- Work within our care services from a mobile kitchen, offering our residents the choice of a hot & cold food & drinks service – covering breakfast, lunch and dinner menu options
- Record and maintain accurate data relating to stock control, food temperature checks, diet, medical and nutritional information
- Liaise direct with residents, family members, visitors, Co-owners and medical professionals
- Work independently but as part of the wider Front or House team



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You will be excited to bring with you:

- Customer service experience, knowledge and awareness along with the right values
- A flexible approach and “can do” attitude to learn and develop within the role
- Excellent communication skills

Would I be right for the role? – If you can answer yes to these, then we want to hear from you.

- Do you share our values?
- Do you enjoy working with and supporting people?
- Are you patient, kind, caring, compassionate?
- A good communicator?
- Eager to learn and develop even more skills?
- Previous hospitality - food service experience, along with a Food Safety qualification and any allergen training would be desirable, however full training will be provided

Just some of the benefits you can expect to receive...

- Competitive Rates of Pay
- Full induction programme and many training & development opportunities
- Use of our Spa & fitness facilities
- Free Parking
- Discounted Food/Drink from our Orangery menu
- 24/7 access to our EAP service



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How do I apply?

Please download & complete an [application form](#) and return this to us via recruitment@mhrv.co.uk

Due to Covid-19 legislation our vacancies are subject to mandatory vaccination requirements, unless exempt. As part of our pre-employment checks you will be required to provide evidence of completed vaccinations or complete a medical exemption self-certification form.

We are committed to safeguarding and promoting the welfare of our residents. We expect all co-owners and volunteers to share this commitment and an enhanced disclosure & barring service check (DBS) will be sought.